

Useful contact numbers

At the surgery

Carers Representative: Please speak to Hayley Holland at the Health Centre
Telephone 01225 866611

Young Persons Representative: Please speak to Kirsty Tripp at the Health Centre
Telephone 01225 866611

Main Phone numbers

The Health Centre Bradford on Avon
Tel 01225 866611

Winsley Health Centre
Telephone 01225 86000.

St Damian's Surgery
Telephone 01225 898490

Appointments cancellation line
Telephone 01225 860025



Other useful numbers

Wiltshire Sight 01380 723682

Royal National Institute of Blind people
0303 1239 999

Action on Hearing Loss 0808 808 0123

MIND (Mental Health Charity)
0300 123 3393

Parkinson's 0808 8000 303

Alzheimer's 01225 7776481

Wiltshire Stroke Service 01722 329 053

The National Autistic Society
0808 8001 050



**BRADFORD ON AVON &
MELKSHAM HEALTH
PARTNERSHIP**

Disability Awareness



Created January 2014
Revised November 2014

What is a Disability

A disability is someone who has a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on their ability to do normal daily activities i.e. hearing impaired, sight impaired has a mental health diagnosis, wheelchair user, has dyslexia, ME, etc.

Did you know?

There are 9.4 million disabled people in England. This is 18% of the population, 45% are males 55% are females.



Disability Awareness in the Surgery

Many patients and their families attending the surgery will have various degrees of disability. We aim to always be aware of disabilities. To ensure that we modify our actions and behaviour in order to respect their individuality & dignity.

At the surgery there are processes in place to identify patients with special needs. This enables the staff to make appropriate arrangements, which will help the patient to access the right services for them.

The role of the disability representative is to increase knowledge and awareness throughout the surgery, to help guide patients through the services available and find answers to any queries they may have. This will be an ongoing service within the surgery.



Facilities at the Practice

	Health Centre BOA	Winsley Health Centre	St Damian's Melksham	St Margaret's Surgery
Automatic Doors	Yes	No	Yes	No
Disabled toilet	Yes	Yes	Yes	Yes
Wheel chair	Yes	No	Yes	Yes
Hearing loop	Coming Soon	Yes	No	No
Car Parking	Yes	Yes	Yes	Yes
Disabled Parking	Yes	No	Yes	Yes

If you have any suggestions for additional facilities, please use the box in reception or the feedback form on the www.boamhp.co.uk website.

IF YOU REQUIRE ANY LEAFLETS IN LARGER PRINT PLEASE ASK AT RECEPTION